

1. Using the "App Store" on iPhone or the "Google Play Store" on Android, search for the app **"Healow"** and install it on your device.



2. Once installed, launch the **"Healow"** app. You will be prompted to **"Allow"** or **"Don't Allow"** notifications and access to your location. Answer to your preferences, and then select **"Get Started."**



3. The next screen gives you the option to search for **Advanced Specialty Care for Women** by entering:

b) etering Advanced Specialty Care for Women's clinic code: BDIDCA

"Login" and enter your patient portal username and password, then press "Login" again.

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Sign into your portal account, if your doctor has given you online access to your health record	LOGIN	Login to Patient Portal account Wayne Community Health Centers, Inc BlueTest1999
OR Please enter the code given to you by doctor's office. Enter Practice Code LOGIN	qwertyuiop asdfghjkl ☆ zxcvbnm ⊗ 123 @ § space Done	Login FORGOT USERNAME OR PASSWORD?

4. Here you will review and accept the "Terms of Use Agreement" and then create a four digit pin number. This Pin will be used for future logins. Select **"Done."**

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Terms of Use Cancel	•••••• AI&I '@	8:30 AM	u ≼ 100% ≯	Blue Test Done
TERMS OF USE AGREEMENT	The confiden	tiality of your heal is important to us	th information	
Ownership and Purpose of Application:	For that, w PIN of you	e need you to cre r choice to be use	ate a 4 digit ed to unlock	
The Healow application (the "Application"), powered by eClinicalWorks, is owned and operated by eClinicalWorks, LLC ("ECW"). The Application's purpose is to provide a secure network that will assist patients in	0	your app.	0	Manage your upcoming appointments and appointment alerts.
managing their medical records, prescriptions, doctors' appointments and other healthcare related items from their mobile phones or tablets in order to assist them in obtaining improved quality, safety, and efficiency of				
care. The Application will interact with Healow.com and other websites and portals	1	2 ABC	3 DEF	
owned and operated by ECW or its affiliates (the "Sites").	4	5	6	
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5. You are now logged in. From your home screen select the "**Appointments**" section on the circular menu. You will then see the name of your provider and your appointment time. Tap on your provider's name, and then tap "**Start Televisit**" at the bottom of your screen.

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6. Please fill in your vital signs as thoroughly and accurate as possible. Each field does **NOT** need to be populated in order for you to continue. After your vital signs are filled in and submitted you are **"checked in."** At this screen you will wait for your provider to connect.



7. When your provider joins the Televisit you will be prompted to "Don't Allow" or "OK" the use of your camera and microphone on your phone. YOU MUST ALLOW both of these features by selecting "OK" in order for your visit to be successful. Input your four digit pin that you created earlier. Now you should be able to see and communicate with your provider. When the Televisit is concluded tap the red phone icon at the bottom of the screen.

